

Student Complaints Log 11'

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| 9-8-2010 | 11-S001 | Brookline College | T.P. | Wrongful Termination | 10-14-10 Complaint Committee found no violations and dismissed the complaint |
| 9-4-2010 | 11-S002 | Arizona Automotive Institute | M.H. | Recruitment practices, Refund, and G.P. | 4-28-11 Complaint Committee voted to issue LOC for misleading practice and failure to follow GP timelines |
| 11-3-2010 | 11-S003 | Argosy University | R.T. | Terminated from program | 1-27-11 Complaint Committee found no violations and dismissed the complaint |
| 10-14-2010 | 11-S004 | College America | A.H. | Tuition, Scholarship | 10-14-10 Complaint Committee asked for additional info and deferred action. 1-27-11 State Board cited violation of §32-305(1)(5) and as a result the institution must refund \$3,885.75 towards the students outstanding balance per consent agreement |
| 1-3-2011 | 11-S005 | AZ College of Allied Health | R.B. | Terminated from program | 4-28-11 Complaint Committee found no violations and dismissed the complaint |
| 1-4-2011 | 11-S006 | Brown Mackie College – PHX | B.C. | Lack of management capabilities. | 6-23-11 Complaint Committee found no violations and dismissed the complaint |
| 1-5-2011 | 11-S007 | Embry Riddle | J.S. | Recruitment practices | 6-23-11 Complaint Committee voted to forward the complaint to August Board meeting. 9-23-11 State Board and E.R. entered into a consent agreement and will refund \$13,740.00 |
| 2-13-2011 | 11-S008 | Chairside Dental | N.A, | Refund Issue | 4-28-11 Complaint Committee found no violations and dismissed the complaint |
| 1-10-2011 | 11-S009 | VOID | VOID | VOID | Listed in Inquiry Log |
| 2-1-2011 | 11-S010 | ITT Technical | A.L.S. | Failure to follow printed policies, several accusations | 4-28-11 Complaint Committee found o violations and dismissed the complaint. |

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| 3-9-2011 | 11-S011 | ITT Technical Institute | C.G. | Lack of qualified instructors | 4-28-11 Complaint Committee voted to offer a consent agreement to the school requesting a refund of \$1,972.00 to student 11-23-11 Consent Agreement signed and refund was made |
| 4-6-2011 | 11-S012 | West Coast Ultrasound | A.G. | Externship requirements based on written and verbal agreements | 6-23-11 Complaint Committee found no violations and dismissed the complaint |
| 6-3-2011 | 11-S013 | VCI | CC | Refund – Closed California campus | 6-23-11 Complaint Committee dismissed the complaint because it school was a CA School |